

## Collins David

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**From:** O'Shea Sandra J  
**Sent:** Thursday, July 16, 2015 2:03 PM  
**To:** Barnes Mary; Hutchinson Denise A; Cupp George T; Zorn Mike; Christon Diane D; Muse Diane E  
**Cc:** Marek Ken; Lee Charles W; Browd Kelly J; Nemeth Michelle; Collins David; O'Shea Sandra J  
**Subject:** Pilot for Use of E-fax Digital Date Stamp

**Categories:** Personal - Date Stamp Suggestion

Good Afternoon,

In September 2014 a pilot was established for testing the use of E-fax when affixing the official IRS Received Date on SFR and ASFR Reconsideration tax returns. The pilot was extended thru June 30, 2015. This pilot was conducted by three field collection groups in Chattanooga and Nashville and at Brookhaven campus. The pilot is being closed at this time. While the data sample has been low due to fewer reconsiderations than anticipated, we feel it is enough to support the use of this tool to implement for all of field collection in the near future. The pilot produced a quality product and has been 100% successful. There were no errors in all of the data reported. The success of using this tool will eliminate the reject error rate on those returns being submitted with no official received date. This tool will reduce time by eliminating the printing of documents, scanning them in the email and then forwarding to the campus or processing.

I want to thank all those in field collection and Brookhaven campus for participating in this successful pilot. Without your willingness to participate in the pilot this would not have been a success. I am so grateful to all those who participated and who were willing to try something new to improve on the error rates and make things simpler for everyone. A quality product submitted to the campus enhances customer service for those employees in the field and ultimately the taxpayer. It is a more efficient system when there are no "do overs" which benefits the campus and reduces overage.

Thank you all so much.

*Sandra J O'Shea*

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