

David Collins

From: Zoom Customer Care <customercare@zoom.us>
Sent: Saturday, August 31, 2024 1:06 AM
To: David Collins
Subject: Re: SMS Campaign application status



Hi David

Thank you for contacting Zoom. We hope we have answered your question or solved your issue. Your request ([TS1411261](#)) is now marked as solved.

To reopen, please reply to this email or follow the link above.

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Thank you for choosing Zoom!

Best Regards,
Zoom Support

2024-08-30 22:05:45 PDT - Carla Lorraine Parayno (C) Additional comments

Hello **David**,

Thank you for contacting Zoom Customer Support. We regret to inform you that your campaign submission has been rejected due to its classification as prohibited content. The [Prohibited Content list](#) may be updated by TCR in the future and once your content is no longer part of the list, a new 10DLC campaign can be submitted again.

This decision was made by Zoom's connectivity partner and falls outside the scope of Zoom's control.

The rejection will disable any outbound SMS capability from your account at this time.

We sincerely apologize for any issues this may cause. Please let me know if you have any additional questions or concerns.

Best Regards,

Zoom Support Team

Visit zoom.us

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Ref:MSG11259252_yxZSF7KHwIQdm4zrUut