



E A10 B10

MICHAEL WALKER
12656 SOUTHERN HIGHLANDS PKWY 5 1040
LAS VEGAS, NV 89141



10-DAY TERMINATION OF SERVICE NOTICE FOR NON-PAYMENT

This is a reminder that as of the date of this notice your account is past due in the amount of **\$147.98**. Please pay total past due amount on or before **Jan 25, 2024** to avoid interruption in service. If you've made a payment, thank you. If you would like to discuss a payment arrangement, please call us at (702) 402-5555 or visit us at nvenergy.com. Thank you for your immediate attention!

Electric Usage: Residential Service - Multi Family

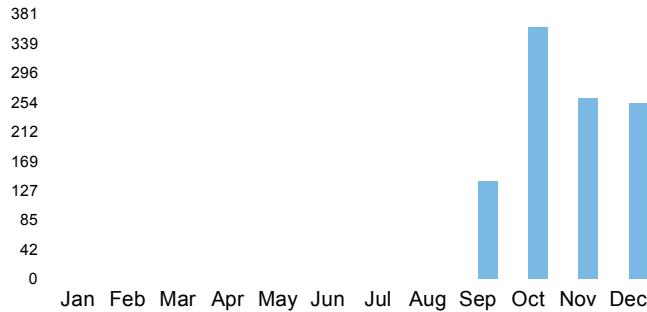
Average Daily Electric Usage

Average Daily
Cost this month

\$1.46

Usage in total electric kilowatt hours

■ Last Year ■ This Year



Meter Information

If NV Energy is unable to read your meter because of circumstances beyond control, you may be billed based on estimated usage for that billing period.

Meter#	Type	Service Period	Bill Days	Previous	Current	Multiplier	Usage
CC036742137	kWh	Dec 6, 2023 to Jan 8, 2024	33	12,129	12,382	1	253

Charge Details

Electric Consumption (Prior Rate)	194.000	kWh	x	0.15055	29.21
Electric Consumption (New Rate)	59.000	kWh	x	0.14415	8.50
Deferred Energy Adjustment (Prior Rate)	194.000	kWh	x	0.00324 CR	0.63 CR
Deferred Energy Adjustment (New Rate)	59.000	kWh	x	0.00074 CR	0.04 CR
Temp. Green Power Financing	253.000	kWh	x	0.00057	0.14
Renewable Energy Program	253.000	kWh	x	0.00039	0.10
Energy Efficiency Charge	253.000	kWh	x	0.00189	0.48
Natural Disaster Protection Plan	253.000	kWh	x	0.00061	0.15
Expanded Solar Access Program Rate	194.000	kWh	x	0.00004	0.01
Basic Service Charge (Prior Rate)					5.83
Basic Service Charge (New Rate)					1.99

Please Pay By: **Jan 31, 2024**

\$198.44

Account: **3000397396923863674**

Customer Number: **3973969**

Premises Number: **2386367**

Billing Date: Jan 11, 2024

Next Read Date: Feb 6, 2024

Account Summary

Previous Account Balance	147.98
PAST DUE	147.98
Electric Charges	48.13
Miscellaneous	2.33
Current Amount Due	\$198.44

If your service is disconnected, you must pay the following amounts to restore your service.

- The past due balance.
- A reconnect fee of \$6 if the service can be remotely reconnected.
- A reconnect fee of \$40 for same day/or after hours or \$30 for next business day for a manual reconnection.
- A security deposit and applicable late charges.

For help with paying your bill, visit nvenergy.com/assistance.

If the service is disconnected, payment must be received by 2 p.m. for service to be restored the same day.

After your service is restored, you will need to verify that your main breaker has been reset to the

Customer Service: (702) 402-5555 or (800) 331-3103 Toll Free 24/7, excluding holidays **Emergencies:** (702) 402-2900

Para servicio en español (702) 402-5554. TDD/TYY: 711 - Hearing impaired service available 24/7 days a week.

Please return this portion with payment - to ensure timely processing do not use staples or tape



ACCOUNT NUMBER: 3000397396923863674

Customer Number: 3973969

Service: 12656 SOUTHERN HIGHLANDS PKWY 5 1040
Address: LAS VEGAS, NV 89141

Please Pay By:	Jan 31, 2024
	\$198.44
Enter Amount Enclosed:	\$

10-DAY TERMINATION OF SERVICE NOTICE

This is a reminder that as of the date of this notice your account is past due in the amount of \$147.98. Please pay total past due amount on or before Jan 25, 2024 to avoid an interruption of service.

Payment Options:

Online at nvenergy.com or call (844) 343-3719
At any of our authorized Shop & Pay locations
By phone: (800) 253-8084 (debit/credit card)
By mail: PO Box 30150, Reno, NV 89520-3150

1/3/24 11:51 PM 0 0017589 20240111 VA5BU9 NOPRINT 1 oz 1 VA5BU90000* 161588 BC

MICHAEL WALKER
12656 SOUTHERN HIGHLANDS PKWY UNIT 1040
LAS VEGAS NV 89141-3325



89520



3000397396923863674 0000019844 0000005046 0 005

Questions about your bill: (702) 402-5555 or (800) 331-3103 www.nvenergy.com

Office located at: 6226 West Sahara Ave, Las Vegas, NV 89146.

BILLING DATE: Jan 11, 2024	ACCOUNT NUMBER: 3000397396923863674	DATE DUE: Jan 31, 2024	AMOUNT DUE: \$198.44
-----------------------------------	--	-------------------------------	-----------------------------

Local Government Fee		5%	2.29
Universal Energy Charge	253.000 kWh x	0.00039	0.10

"on" position. Your meter may be disconnected and reconnected remotely.

Total Electric Service Amount \$48.13

Please ensure your property is free from potential fire danger. Do not place items on your stove or other appliances or electronics that may lead to a fire when service is reconnected.

Miscellaneous Charges & Adjustments

Late Charge			0.09
Late Charge - Electric			2.13
Local Government Fee	5%		0.11

Please be aware that we have received three late payments in the last 12 months. A deposit based on your average monthly usage may be assessed upon a fourth late payment. Please do not hesitate to call if you need assistance.

Total Miscellaneous Charges & Adjustments \$2.33

Customer Assistance

If you wish to dispute any bill, charge or service, NV Energy will promptly investigate the matter. However, to avoid termination of service, all charges must be paid during the investigation period. If you are not satisfied with our final decision, you may contact the Public Utilities Commission (702) 486-2600, Online at puc.nv.gov or at 9075 West Diablo Drive, Suite 250, Las Vegas, Nevada 89148.

Need additional hand-delivered notification for planned outages or 48-hour notification prior to a disconnection of the service for non-payment? If you or a permanent member of the household are dependent on life support equipment, electrically operated medical equipment, are disabled or age 62 or older, please call (702) 402-5555 or (800) 331-3103 to update your account information.

Energy Assistance Programs are available and can help low-income customers pay their energy bills and/or weatherize their homes. Residential customers must meet income guidelines to qualify. For more information call (702) 486-1404 or visit dwss.nv.gov. For the Weatherization Assistance Program serving all of Nevada, call (775) 687-2240.

Project REACH is funded by NV Energy and administered by the United Way of Southern Nevada. The energy assistance program is provided to residential customers, age 62 and older, medically fragile, Reservist or National Guard members who meet income guidelines. Project REACH is provided to help pay a past due energy bill once during a 12-month period. Call (702) 402-5200 or visit our website at nvenergy.com/assistance for guidelines.

Additional Information

Understanding Your Bill: Your bill has a lot of information and terms you may not have heard before. For definitions of all charges and taxes, please visit www.nvenergy.com/home/customer-care.

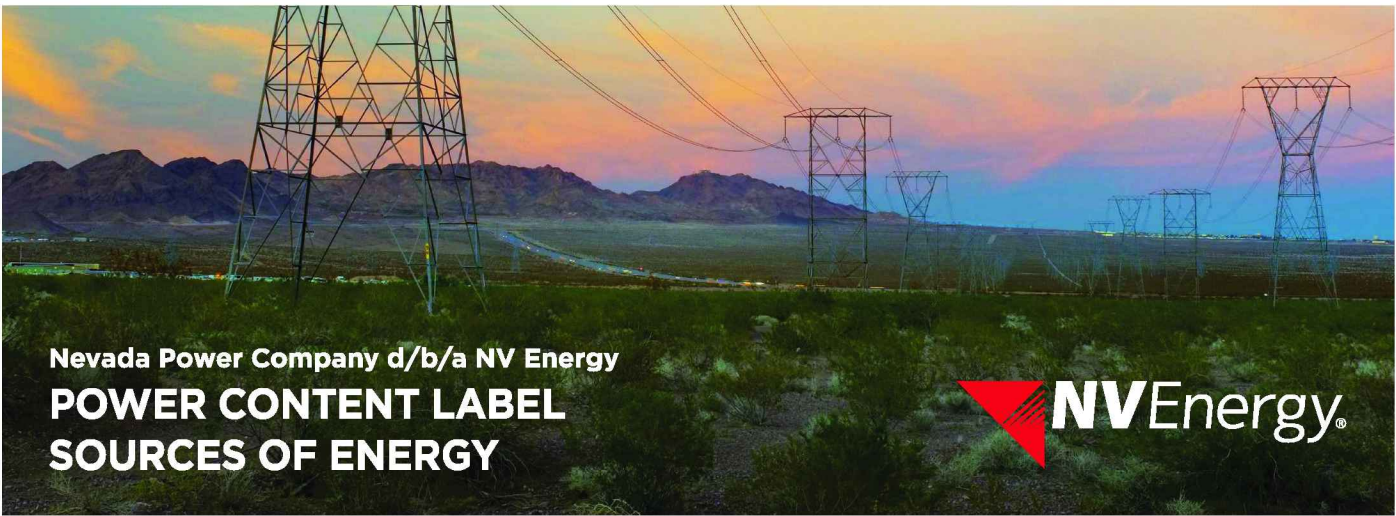
Rules and Regulations: Rules, regulations, and rate schedules are available for public inspection at nvenergy.com/rates.

Payments & Due Date: Bills for service are rendered and due monthly by the due date. Your bill becomes past due on the next meter read date, at which time a 1.5% late fee is applied. All payments made by check authorize NV Energy to initiate an electronic debit. Checks will not be returned and funds may be withdrawn the same day. Please make checks payable to NV Energy.

Payment Arrangements: If you have difficulty making a payment, we are here to help. Give us a call so we can review all the options available to assist you.

Interruption in Service: NV Energy may issue a termination of service notice and may require a security deposit for delinquent payments.

Good Pay Forgiveness: Life happens - payments get lost, transactions don't go through, time slips away. Whatever the reason, we understand. We forgive a missed payment one time for customers with excellent payment history, so you don't face possible service interruptions.



Nevada Power Company d/b/a NV Energy
POWER CONTENT LABEL
SOURCES OF ENERGY

SOURCES OF ENERGY

Annually, Nevada Power Company d/b/a NV Energy generates approximately 65 percent of the electricity needed to supply our customers. The balance of power used to serve our customers is purchased from the “grid,” a transmission network connected to various generating facilities in the Western United States. Electricity, when purchased in this way, cannot be labeled as coming from any one particular source. The following table represents our average fuel mix from both our own generation and the power purchased to serve you for the 12-month period ending September 30, 2023.

ENERGY SOURCE	MEGAWATT HOURS	% OF TOTAL
Coal	206,738	0.88
Natural Gas	17,081,102	72.82
Oil	925	0.00
Hydroelectric	645,319	2.75
Geothermal	1,378,900	5.88
Solar	3,453,288	14.72
Nuclear	113,238	0.48
Wind	490,733	2.10
Biofuel	64,469	0.27
Biomass	16,459	0.07
Other	6,009	0.03
Total	23,457,180	100.00%

EMISSIONS OF ENERGY SOURCES

Like you, we care about the environment and continuously strive to operate all our facilities at less than permitted emission limits approved by the regulatory authorities (U.S. Environmental Protection Agency, Nevada Division of Environmental Protection and Clark County Department of Air Quality Management). The provided emissions data is derived from actual

NV Energy reported emissions and regional averages to account for purchased power.*

SPECIFIC EMISSION TYPE	POUNDS PER MEGAWATT-HOUR
High-level Radioactive Waste	N/A
Sulfur Dioxide	0.18
Carbon Dioxide	1,080.70
Carbon Monoxide	0.04
Particulate Matter	0.03
Volatile Organic Compounds	0.00
Oxides of Nitrogen	0.53
Heavy Metals	<0.01

**The above tables are calculated in compliance with Nevada Administrative Code, NAC 704.2785. Company data is based on a 12-month period ending September 30, 2023.*

POWERFUL PARTNERSHIPS TO SAVE ENERGY AND MONEY

PowerShift by NV Energy values powerful partnerships – that’s why we work closely with our customers to help you better manage your energy use and save money on monthly utility bills.

Visit nvenergy.com/powershift for energy efficiency tips and ways to save.



POWERSHIFT PRODUCTS AND SERVICES

Want to know how you're using energy? It's easy and convenient with our free online home energy assessment. Just log in to [nvenergy.com/myenergy](https://www.nvenergy.com/myenergy) to get started. Select the Edit Home Profile button and fill out the short assessment. You'll get personalized, timely information about your energy use along with money-saving tips you can use all year long.

PowerShift also offers free smart thermostats and in-home energy assessments, along with qualifying discounts and incentives that help our customers increase the comfort of their home. Those customers who meet income-eligibility guidelines can qualify to have their old, inefficient refrigerator, electric clothes dryer and chest freezer replaced. And, as Nevadans continue to embrace electric vehicles and solar energy, we provide resources to support a sustainable energy environment for generations to come. For more information and details on all the ways you can save, at [nvenergy.com/powershift](https://www.nvenergy.com/powershift).

TIPS FOR RECYCLING AND DISPOSING ELECTRONIC WASTE

Did you know that your energy-efficient Compact Fluorescent Lamps (CFLs) and electronic waste, like computers, televisions, DVD players and cell phones, could contain materials potentially hazardous to the environment? Electronic waste is one of the fastest growing segments of our nation's waste stream; however, the good news is that many of these products can be reused, refurbished, or recycled.

CFLs can be recycled for free at any Home Depot and most Lowe's stores throughout the United States. The stores maintain drop-off bins at the customer service desk at each location.

Since many electronic wastes can be reused or refurbished, they can be donated to select organizations or can be given to stores that refurbish electronics. If your electronics cannot be refurbished or reused, then they should be recycled. Your local waste service company can provide further information regarding the safe handling of these materials.

The website [nevadarecycles.nv.gov](https://www.nevadarecycles.nv.gov) also provides information about electronic recycling and offers some options right here in our state. Further information is also provided at [epa.gov/recycle](https://www.epa.gov/recycle).

ENERGY ASSISTANCE SOURCES

The State of Nevada **Energy Assistance Program (EAP)** can help low-income customers pay their energy bills. To qualify, you must be a residential customer and meet certain income guidelines. To find out if you qualify or for more information about EAP, call (702) 486-1404 or visit [dwss.nv.gov](https://www.dwss.nv.gov).

The Nevada Housing Division has available a **Weatherization Assistance Program** that uses a network of sub-grantees to conduct onsite audits to assess the need for the installation of energy saving measures in low-income households. For more information about the Weatherization Assistance Program and/or to determine if you may qualify, visit their website at [housing.nv.gov](https://www.housing.nv.gov).

The NV Energy Foundation provides funding to **Project REACH**, administered by United Way of Southern Nevada. The utility assistance program is provided to residential customers, age 62 and older who meet income guidelines.

Project REACH is available to help pay a past-due energy bill once during a 12-month period. Call (702) 402-5200 or visit our website at [nvenergy.com/assistance](https://www.nvenergy.com/assistance) for guidelines. Project REACH is available until funds are exhausted.

If you have difficulty making a payment, contact us at the telephone number shown on your bill. We may be able to make **payment arrangements** with you depending upon several factors, including your past credit history.

FlexPay is our prepaid energy service that lets you pay according to your schedule and budget. We'll let you know when your funds are running low, and you can add the amount of your choice at any time. Because your energy is prepaid, there are no credit checks or deposits. Plus, when you add money to your FlexPay account, a portion of the funds is applied to any past-due balance so you can continue to pay your balance a little at a time while keeping your lights on. Visit [nvenergy.com/flexpay](https://www.nvenergy.com/flexpay) to get started.

Another payment option is **Equal Pay**. We'll take your average power usage and divide it into equal monthly payments, so you'll know in advance what your bill will be each month. Call Customer Service at (702) 402-5555 or visit [nvenergy.com/equalpay](https://www.nvenergy.com/equalpay).

If anyone residing at this address is either disabled or 62 years of age or older, please contact the telephone number shown on your bill so we can update your account information.