

Page **Account Number** 1 of 2 423 728-4313 132 1861

Billing Date Apr 11, 2012

Web Site att.com

Monthly Statement

Bill-At-A-Glance	PER PER PER PER
Previous Bill	67.12
Payment	.00
Adjustments	1.90
Past Due - Please Pay Immediately	69.02
Current Charges	67.13
Total Amount Due	\$136.15
Current Charges Due in Full by	May 11, 2012

Billing Summary

Questions? Visit att.com	Page	
Plans and Services 1 866 620-6000	1	67.13
PIN: 7092		
Repair Service:		
1 888 804-6444		
AT&T Long Distance Service 1 866 620-6000	2	.00
Total Current Charges		67.13

News You Can Use Summary

PREVENT DISCONNECT

CARRIER INFORMATION

CALL BLOCKING NEWS

See "News You Can Use" for additional information.

Detail of Payments and Adjustments

Item				
No.	Date	Description	Adjustments	Payments
1.	4-11	Late Payment Charge	1.90	

Plans and Services

Promotions and Discounts

Item		
No.	Description	
2.	Discount for Complete Choice	15.00CR
	Business 36 Mo Term for Bill Period	
	Apr 11, 2012 EEVB01DC0.	

Monthly Service - Apr 11 thru May 10

3.	Complete Choice® 1 Line	60.00
	Business Line	
	Touch-Tone	
	3Way Calling with Transfer	
	Call Forwarding	
	Repeat Dialing	
	Call Return	
	Enhanced Caller ID Anonymous	
	Call Blocking	
4.	Complete Choice® Mntce 1 Line	4.95
	Equipment Maintenance Plan	
	Inside Wire Protection	
5.	Mileage - Zone	1.00
Tota	I Monthly Service	65.95

Additions and Changes to Service

This section of your bill reflects o	harges and credit	ts resulting	
from account activity.			
Item		Monthly	Amount
No. Description	Quantity	Rate	Billed
Activity on Mar 31, 2012			
Charges for 423 728-4313			
Your bill reflects a credit			
for a change in rates for:			
(Monthly Charges are prorated fr	om		
Apr 1, 2012 through Apr 10, 2012)			
6. Federal Universal Service I		.03	.01CR

Surcharges and Other Fees

Item			
No.	Description	Quantity	
7.	Federal Universal Service Fee	note som value man.	1.12
8.	Federal Subscriber Line Charge	1	6.45
Total	Surcharges and Other Fees		7.57

Local Services provided by AT&T Tennessee.





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Account Number 423 728-4313 132 1861
Billing Date Apr 11, 2012

Plans and Services

Caucenmont	Fees and Taxes	
Government	rees ann taxes	

Item			
No.	Description	Quantity	
1.	Federal Excise Tax		1.62
2.	TN - State/Local Tax		4.00
3.	Emergency 911 Service	1	3.00
Tota	Government Fees and Taxes		8.62
Tot	al Plans and Services		67.13

AT&T Long Distance Service

Important Information

Congratulations! Your Business Value Plan monthly fee is being waived because you have one of the following products: Complete Choice for Business, a local service agreement or a AT&T Long Distance Service term agreement.

Rates, Terms or Services Have Changed: Thank you for being a valued AT&T customer. Effective June 12, 2012, the minimum usage charge for customers that are not on a long distance plan will increase from \$7.50 to \$12.50. The minimum usage charge only applies to customers that have not chosen a long distance calling plan. For more information, to cancel service, or to discuss other long distance calling plans, please call the toll free number on your bill or visit us online at www.att.com.

Monthly Service

Charges for 423 728-4313		
Type of Service	Period	
4. Business Value Plan Monthly Fee	03/21-04/20	3.00
5. 03-20 Federal Universal Service Fee Cre	dit	.31CF
6. 03-21 Business Value Plan Monthly Fee	Waiver	3.00CF
Total Charges for 423 728-4313		
Total Monthly Service		
Surcharges and Other Fees		
7. Federal Regulatory Fee	m I Roman In Land III	.05
8. Federal Universal Service Fee		.31
9. Federal Regulatory Fee Adjustment		
Total Surcharges and Other Fees		.31
Total AT&T Long Distance Service		.00

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$60.96. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

CARRIER INFORMATION

Our records indicate that you have selected AT&T Long Distance Service or a company that resells their services as your primary local toll carrier and AT&T Long Distance Service or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

CALL BLOCKING NEWS

Third Party Bill Block Option is available. To reduce the risk of receiving unauthorized charges on your bill, AT&T offers options that provide for the blocking of miscellaneous third party billing, international calls, and 1+900 calls. You may obtain these options at no charge by contacting an AT&T service representative at the number located on the front page of your bill.

Terms and Conditions

DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked 'PAID IN FULL' or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 2200 Pinecroft Road Suite 300, Greensboro, NC 27407-4990 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

LATE CHARGE REMINDER

An additional charge at the rate of 3% for regulated charges and at the rate as provided by your terms of service for unregulated charges may apply to an unpaid balance as of your next bill date.



at&t

BRANDON TANKERSLEY
CLEVELAND MOVING
318 FARMWAY DR SE
CLEVELAND TN 37323-9420

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423 728-4313 132 1861

Billing Date J

Jan 11, 2012

Web Site att.com

Monthly Statement

Bill-At-A-Glance	
Previous Bill	67.32
Payment	.00
Adjustments	1.90
Past Due - Please Pay Immediately	69.22
Current Charges	72.54
Total Amount Due	\$141.76
Current Charges Due in Full by	Jan 30, 2012

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Questions? Visit att.com	Page	
Plans and Services 1 866 620-6000 PIN: 7092 Repair Service:	1	66.99
1 888 804-6444 AT&T Long Distance Service 1 866 620-6000	2	5.55
Total Current Charges		72.54

News You Can Use Summary

PREVENT DISCONNECT

CARRIER INFORMATION

• UNIVERSAL SVC FEE

AT&T CAPTEL SERVICE

See "News You Can Use" for additional information.

Detail of Payments and Adjustments

Item				
No.	Date	Description	Adjustments	Payments
1.	1-11	Late Payment Charge	1.90	

Plans and Services

Mileage - Zone
 Total Monthly Service

Prom	otions and Discounts	TOP DATE:	sint! Ed
Item			
No.	Description		
2.	Discount for Complete Choice		15.00CR
	Business 36 Mo Term for Bill Period		
	Jan 11, 2012 EEVB01DC0.		

lon	thly Service - Jan 11 thru Feb 10	
3.	Complete Choice® 1 Line	60.00
	Business Line	
	Touch-Tone	
	3Way Calling with Transfer	
	Call Forwarding	
	Repeat Dialing	
	Call Return	
	Enhanced Caller ID Anonymous	
	Call Blocking	
4.	Complete Choice® Mntce 1 Line	4.95
	Equipment Maintenance Plan	
	Inside Wire Protection	
5.	Mileage - Zone	1.00

Item			
No.	Description	Quantity	
6.	Federal Universal Service Fee	- 1	.98
7.	Federal Subscriber Line Charge	1	6.45
Total	Surcharges and Other Fees		7.43

Item			- 400
No.	Description	Quantity	
8.	Federal Excise Tax		1.62
9.	TN - State/Local Tax		3.99
10.	Emergency 911 Service	1	3.00
Tota	Government Fees and Taxes		8.61

Local Services provided by AT&T Tennessee.

Total Plans and Services



65.95

66.99



Page Account Number

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423 728-4313 132 1861 Billing Date Jan 11, 2012

AT&T Long Distance Service

Important Information

Congratulations! Your Business Value Plan monthly fee is being waived because you have one of the following products: Complete Choice for Business, a local service agreement or a AT&T Long Distance Service term agreement.

Monthly Service

Item				
No.	Date	Description		
1.	12-20	Federal Universal Service Fee		.63
2.	Busin	ess Value Plan Monthly Fee	12/21-01/20	3.00
3.	12-20	Federal Universal Service Fee Credit		.26CR
4.	12-21	Business Value Plan Monthly Fee Waiver		3.00CR
Tota	l Mont	hly Service		.37

Usage Summary					
	M	inutes			Amount
Domestic					
423 728-4313		16.0			4.80
Total Usage Summary		16.0			4.80
Item					
No. Date Time Place Called	Number	Code	Min		
Itemized Calls					
5. 12-05 226P COPPERBSIN TN	423 496-3050	D	3	G	.90
6. 12-06 238P COPPERBSIN TN	423 496-3050	D	1	G	.30
7. 12-06 331P COPPERBSIN TN	423 496-3050	D	2	G	.60
8. 12-07 452P COPPERBSIN TN	423 496-3050	D	1	G	.30
9. 12-07 459P COPPERBSIN TN	423 496-3050	D	1	G	.30
10. 12-08 351P ROSSVILLE GA	706 956-8171	D	1	G	.30
11. 12-10 125P LAWRENCE MA	978 691-6584	D	7	G	2.10
Total Itemized Calls					4.80
Total Call Charges					4.80
Government Fees and Taxes					
12. TN - State/Local Tax					.38
G = State Tax Only					
Key to Calling Codes					

Total AT&T Long Distance Service

D Day

5.55

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$66.37. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

CARRIER INFORMATION

Our records indicate that you have selected AT&T Long Distance Service or a company that resells their services as your primary local toll carrier and AT&T Long Distance Service or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

UNIVERSAL SVC FEE

Effective 1/1/2012, the Federal Universal Service Fee has increased. This fee supports telecommunication needs of low-income households, consumers living in high-cost areas, schools, libraries and rural hospitals. Your current bill reflects the change. For more information, please contact an AT&T Service Representative at the phone number listed on the front of your bill.

AT&T CAPTEL SERVICE

Do you or someone you know have difficulty hearing on the telephone? AT&T now offers a service that allows you to listen and read the captions of what is being said. With AT&T CapTel Service, the captions are displayed on a special telephone or on your computer screen, similar to how captions are displayed on your television. Don't miss another word of your telephone conversations. For more information, please visit captel.att.com or call 1.877.401.8668.

Terms and Conditions

DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 2200 Pinecroft Road Suite 300, Greensboro, NC 27407-4990 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

LATE CHARGE REMINDER

An additional charge at the rate of 3% for regulated charges and at the rate as provided by your terms of service for unregulated charges may apply to an unpaid balance as of your next bill date.



Page 1 of 2

Account Number 423 728-4313 132 1861 **Billing Date** Mar 11, 2012

> Web Site att.com

Monthly Statement

Bill-At-A-Glance	
Previous Bill	72.70
Payment Received 2-24 Thank You!	72.70CR
Adjustments	.00
Balance	.00
Current Charges	67.12
Total Amount Due	\$67.12
Amount Due in Full by	Apr 10, 2012

Billing Summary

Questions? Visit att.com	Page	
Plans and Services	1	67.12
1 866 620-6000 PIN: 7092		
Repair Service:		
1 888 804-6444	_	
AT&T Long Distance Service 1 866 620-6000	2	.00
Total Current Charges		67.12

Plans and Services

Item		min/m	mercell to be to
No.	Description		
1.	Discount for Complete Choice		15.00C
	Business 36 Mo Term for Bill Period		
	Mar 11, 2012 EEVB01DC0.		
Mon	thly Service - Mar 11 thru Apr 10		57 CS2mil angle 4 co
2.	Complete Choice® 1 Line		60.00
	Business Line		
	Touch-Tone		
	3Way Calling with Transfer		
	Call Forwarding		
	Repeat Dialing		
	Call Return		
	Enhanced Caller ID Anonymous		
	Call Blocking		
3.	Complete Choice® Mntce 1 Line		4.95
	Equipment Maintenance Plan		
	Inside Wire Protection		
4.	Mileage - Zone		1.00
Total	Monthly Service		65.95
Surc	harges and Other Fees		
Item			
No.	Description	Quantity	
5.	Federal Universal Service Fee	1	1.15
6.	Federal Subscriber Line Charge	1	6.45
Total	Surcharges and Other Fees		7.60
Gove	rnment Fees and Taxes		
Item	make a comment of the second section	Park I all I	ALL PROPERTY OF
No.	Description	Quantity	
7.	Federal Excise Tax	THRUM	1.57
8.	TN - State/Local Tax		4.00
•	_		

News You Can Use Summary

PREVENT DISCONNECT

CARRIER INFORMATION

CHANGE TO BSA

See 'News You Can Use' for additional information.

Local Services provided by AT&T Tennessee.

9. Emergency 911 Service

Total Plans and Services

Total Government Fees and Taxes



3.00

8.57

67.12



Page **Account Number** 2 of 2

423 728-4313 132 1861 **Billing Date**

Mar 11, 2012

AT&T Long Distance Service

Important Information

Congratulations! Your Business Value Plan monthly fee is being waived because you have one of the following products: Complete Choice for Business, a local service agreement or a AT&T Long Distance Service term agreement.

Monthly Service

Charges for 423 728-4313		
Type of Service	Period	
1. Business Value Plan Monthly Fee	02/21-03/20	3.00
2. 02-20 Federal Universal Service Fee Credit		.31CR
3. 02-21 Business Value Plan Monthly Fee Waive	r	3.00CR
Total Charges for 423 728-4313		.31CR
Total Monthly Service		.31CR
Surcharges and Other Fees 4. Federal Regulatory Fee	Acres (A.C.)	.05
Surcharges and Other Fees 4. Federal Regulatory Fee 5. Federal Universal Service Fee	ggy v ti	.05 .31
4. Federal Regulatory Fee	and Ville	.31
Federal Regulatory Fee Federal Universal Service Fee	SOLUTION TO SOLUTI	

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$59.17. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

CARRIER INFORMATION

Our records indicate that you have selected AT&T Long Distance Service or a company that resells their services as your primary local toll carrier and AT&T Long Distance Service or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

CHANGE TO BSA

This is to advise you of a change to the AT&T Business Service Agreement (BSA) that you previously received. Effective May 1, 2012, Paragraph 5 a. will be revised to read as follows:

5. PRICES; CHARGES; BILLING; PAYMENT AND CREDITS; CHANGES TO AGREEMENT a. Prices and Surcharges. You agree to pay AT&T for the Services at the prices and charges provided in the applicable Guidebook or Service Guide or Tariff, without deduction, setoff or delay for any reason. The prices do not include, and You agree to pay, all applicable taxes, regulatory surcharges, recovery fees, shipping charges, and other similar charges specified or allowed by any governmental entity to be imposed on You or AT&T relating to the sale, use or provision of the Services. Taxes and government surcharges will be in the amounts that federal, state, and local authorities require or permit AT&T to bill You by statute, tariff, order, ordinance, law or otherwise. You shall continue to be bound by any applicable Tariffs which relate to the adding to your bill or charges for Services any taxes, fees or surcharges (including but not limited to any franchise, occupation, business, license, excise, privilege or other similar tax, fee or charge) now or hereafter imposed upon AT&T by any taxing body or authority and whether presently due or to hereafter become due.

If you do not agree to this change, you must contact us no later than May 1, 2012 to disconnect your service(s). You can contact us by calling your AT&T Sales Representative or call the AT&T Customer Care Center at the toll-free billing inquiries number shown on your bill. Your failure to cancel, and your continued use of your AT&T business service(s) after the effective date of this change constitutes your acceptance of revised terms and conditions of the BSA, as well as the applicable Guidebooks or Service Guides.

Terms and Conditions

DISPUTED DEBTS

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LATE CHARGE REMINDER

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Page 1 of 2

Account Number 423 728-4313 132 1861

Billing Date Feb 11, 2012

Web Site att.com

Monthly Statement

Bill-At-A-Glance	
Previous Bill	141.76
Payment	136.54CR
Adjustments	.11
Past Due - Please Pay Immediately	5.33
Current Charges	67.37

Total Amount Due	\$72.70	
Current Charges Due in Full by	Mar 11, 2012	

Billing Summary

Questions? Visit att.com	Page		
Plans and Services 1 866 620-6000 PIN: 7092	1 storodalo	67.37	
Repair Service: 1 888 804-6444			
AT&T Long Distance Service 1 866 620-6000	2	.00	
Total Current Charges		67.37	

News You Can Use Summary

• PREVENT DISCONNECT

CARRIER INFORMATION

• BUSINESS LOCAL SVC

See 'News You Can Use' for additional information.

Detail of Payments and Adjustments

Item				
No. I	Date	Description	Adjustments	Payments
1. 1	1-17	Payment		69.22
2. 2	2-04	Payment		67.32
3. 2	2-11	Late Payment Charge	.11	
Totals			.11	136.54

Plans and Services

Promotions and Discounts

Item

No. Description

Discount for Complete Choice Business 36 Mo Term for Bill Period Feb 11, 2012 EEVB01DC0.

15.00CR

Monthly Service - Feb 11 thru Mar 10

5.	Complete Choice® 1 Line	60.00
	Business Line	
	Touch-Tone	
	3Way Calling with Transfer	
	Call Forwarding	
	Repeat Dialing	
	Call Return	
	Enhanced Caller ID Anonymous	
	Call Blocking	
6.	Complete Choice® Mntce 1 Line	4.95
	Equipment Maintenance Plan	
	Inside Wire Protection	
7.	Mileage - Zone	1.00
Total	Monthly Service	65.95

Additions and Changes to Service

This section of your bill reflects c	harges and credits	s resulting	
from account activity.			
Item		Monthly	Amount
No. Description	Quantity	Rate	Billed
Activity on Dec 31, 2011			
Your bill reflects a charge			
for a change in rates for:			
(Monthly Charges are prorated fr	om		
Jan 1, 2012 through Feb 10, 2012)			
8. Federal Universal Service I	ee 1	.17	23

Surcharges and Other Fees			
Item			
No.	Description	Quantity	
9.	Federal Universal Service Fee	1	1.15

Local Services provided by AT&T Tennessee.





Page Account Number Billing Date 2 of 2 423 728-4313 132 1861

Billing Date 423 728-4313 132

Plans and Services

Item			
No.	Description	Quantity	
1.	Federal Subscriber Line Charge	1	6.45
Total	Total Surcharges and Other Fees		7.60
Caus	ernment Fees and Taxes		
Item	inment rees and Taxes		
No.	Description	Quantity	
2.	Federal Excise Tax	Studienty.	1.57
	TN - State/Local Tax		4.02
3.			2.00
3. 4.	Emergency 911 Service	1	3.00
4.	Emergency 911 Service I Government Fees and Taxes	1	8.59

AT&T Long Distance Service

Important Information

Congratulations! Your Business Value Plan monthly fee is being waived because you have one of the following products: Complete Choice for Business, a local service agreement or a AT&T Long Distance Service term agreement.

Effective April 12, 2012, the intrastate and interstate per minute rate for Business Message Telecommunications Service (MTS) will increase from \$0.63 to \$0.75. The plan's other terms and conditions will remain the same. You can save money by signing up for an AT&T Long Distance Service domestic calling plan. If you have questions regarding this change or wish to discuss calling plan options for your business, please call a Service Representative at the number listed on this bill. Thank you for using AT&T Long Distance Service.

Total AT&T Long Distance Service

Monthly Service

Item				
No.	Date	Description		
5.	01-20	Federal Universal Service Fee		.31
6.	Busin	ess Value Plan Monthly Fee	01/21-02/20	3.00
7.	01-20	Federal Universal Service Fee Credit		.31CR
8.	01-21	Business Value Plan Monthly Fee Waiver		3.00CR
Tota	I Mont	hly Service		.00

News You Can Use

PREVENT DISCONNECT

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CARRIER INFORMATION

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BUSINESS LOCAL SVC

Effective on or after March 2, 2012, the monthly rate for Business Flat Rate Local Exchange Service and 911 Emergency Reporting Service will increase from \$53.00 to \$58.50 for all Rate Groups (RG) except RG36, which will increase from \$57.42 to \$62.92. For questions regarding these changes, please call your AT&T Tennessee representative at the toll-free number on your bill.

Terms and Conditions

DISPUTED DEBTS

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LATE CHARGE REMINDER

.00

An additional charge at the rate of 3% for regulated charges and at the rate as provided by your terms of service for unregulated charges may apply to an unpaid balance as of your next bill date.

