

HOME Office

PHONE INTERNET

February 01, 2025

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(NOT FOR PAYMENTS)  
DEPARTMENT # 102290  
PO BOX 1259  
OAKS, PA 19456  
6400 0260 NO RP 01 02012025 YNNNNNNN 01 000884 0003



Contact Us: [www.coxbusiness.com/chat](http://www.coxbusiness.com/chat)  
 [coxbusiness.com](http://coxbusiness.com)

ARTISTIC RENOVATIONS LLC  
479 ELM CT  
SEVEN HILLS OH 44131-6143

Account Number **001 6011 024524201**  
Cox PIN 4611  
Service Address 479 ELM CT  
SEVEN HILLS, OH 44131-6143



**Account Summary as of Feb 1, 2025**

Previous Balance	\$435.21
Payment Received - Jan 27	-\$217.54
<b>Remaining Previous Balance</b>	<b>\$217.67</b>
<b>Due Immediately</b>	
<b>New Charges: Feb 1, 2025 - Feb 28, 2025</b>	
Internet	\$143.96
Telephone	\$48.65
Usage Charges	\$0.00
One Time Charges and Credits	\$36.00
Taxes, Fees and Surcharges	\$25.06
<b>New Charges Due By Feb 17, 2025</b>	<b>\$253.67</b>
<b>Total Due</b>	<b>\$471.34</b>

**\*\*Account Past Due\*\***

To prevent service disruption, the "Remaining Previous Balance" amount shown in red must be paid immediately. If services are interrupted a reactivation fee may apply.



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February 01, 2025 bill for ARTISTIC RENOVATIONS LLC

Account Number **001 6011 024524201**  
Service at 479 ELM CT  
SEVEN HILLS, OH 44131-6143

<b>Remaining Previous Balance</b>	<b>\$217.67</b>
<b>Due Immediately</b>	
<b>New Charges Due By Feb 17, 2025</b>	<b>\$253.67</b>
<b>Total Due</b>	<b>\$471.34</b>

COX BUSINESS  
PO BOX 771929  
DETROIT, MI 48277-1929



**Telephone Usage Details cont.**  
**Interstate Cox LD - CB**

Time	Place	Number	Min: Sec	Rate/ Time	Amt
Jan 6					
10:32A	BUFFALO ,NY	716-261-2499	1:24	DD/T	0.0000
01:08P	COCOABEA ,FL	321-784-0021	1:36	DD/T	0.0000
01:11P	COCOABEA ,FL	321-784-0021	1:12	DD/T	0.0000
Jan 10					
10:37A	ORLAND ,IL	708-942-8474	1:18	DD/T	0.0000
Jan 13					
09:39A	SKOKIE ,IL	224-601-8070	11:48	DD/T	0.0000
10:32A	LA GRANGE ,IL	847-846-8375	:42	DD/T	0.0000
Jan 16					
02:59P	ATLANTA ,GA	404-475-8671	:12	DD/T	0.0000
Jan 27					
12:57P	LAKEWOOD ,CA	562-444-1175	2:06	DD/T	0.0000
01:02P	POWAY ,CA	858-413-9010	4:12	DD/T	0.0000
Jan 30					
05:42P	DOWNEY ,CA	562-372-6681	12:18	DD/T	0.0000
<b>Total Interstate Cox LD - CB</b>			<b>36:48</b>		<b>\$0.00</b>

**Rate Codes**

DD = Direct Dial

**Time Codes**

D = Day

N = Night/Weekend

T = Discount

**News from Cox**

Keep it simple with paperless billing and EasyPay. With paperless billing, you'll receive an email notification each month when your bill is available to view online. EasyPay allows you to automatically pay your bill each month using a bank account, credit card or debit card. Sign up for both in MyAccount.

**Customer Information**

**Questions? Call us. We're happy to help.**

216-535-3344

**Billing, Payment Policies and Fees:**

Cox Business bills all customers in advance for monthly recurring charges and in arrears for non-recurring charges such as On Demand/pay-per-view and long distance. Payment in full is due to Cox by the "Due By" date indicated on your statement. If payment is not received by this date, your bill will become past due and may be subject to additional fees, such as late payment charges, electronic reactivation fees, or returned payment fees. Payment of your Cox bill confirms your subscription to services and the possession of Cox owned equipment listed on your bill.

When you provide a paper, electronic check or electronic fund transfer (EFT) as payment, you authorize Cox to process your payment as a traditional check transaction or to make a one-time EFT from your account. An EFT may debit your account as soon as the same day you make your payment. Payments returned unpaid for any reason will incur a returned payment fee of up to \$25.00, or the maximum allowed by state law. By using a credit card, debit card, paper check or an electronic check to make a payment, you agree that, if your payment is returned unpaid, you expressly authorize a one-time electronic fund transfer from your account for the amount of the payment plus any returned payment fees. If payment is not received by the "Due By" date indicated on your statement, a late payment charge may be assessed on your account.

**Basic Local Telephone Service:** You must pay all regulated telephone charges to avoid disconnection of basic local telephone service. If you pay less than your full monthly bill and want the partial payment applied to telephone charges first, call Cox Customer Care; otherwise, your partial payment will first be applied to any past due balance, including non-regulated charges, putting you at risk of disconnection of telephone

**Customer Information cont.**  
service.

**911 Services:** If your modem is disconnected or moved, or its battery is not charged or otherwise fails, phone service, including access to 911 services will **not** be available. Please review the following website for additional important information about Cox's 911 practices: <https://www.cox.com/business/phone/e911-regulatory.html>.

**Billing Dispute and Resolution:**

If you have any questions or disagree with any portion of your bill, please contact us at the phone number on this statement no later than 60 days from the due date indicated.

If your complaint is not resolved after you have called Cox Communications, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 am to 5:00 pm weekdays, or at [www.puco.oh.gov](http://www.puco.oh.gov). Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 am to 5:00 pm weekdays, or at [www.pickocc.org](http://www.pickocc.org).

