

January 23, 2025

Account Number: 110 026 177 888

Amount Due: \$685.73

Due Date: February 13, 2025

Billing Period: Dec 18 to Jan 19, 2025 for 33 days

Bill For: SUE PERRIN
479 ELM CT
SEVEN HILLS OH 44131

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.

Bill issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.

For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901.



Messages Account Summary Amount Due

*** DISCONNECTION NOTICE ***

Your electric bill payment is past due. Your service may be disconnected unless payment of \$264.77 is made by 02/13/2025.

If service is disconnected, you will be required to pay a reconnection fee of \$35.00 to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to The Illuminating Company's standard-offer generation service. The amount due does not include charges for nonratified products or services but may include charges for competitive retail electric service. Failure to pay charges for other nonratified products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-9901. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

If you have a complaint in regard to this disconnection notice that can not be resolved after you have called The Illuminating Company, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). The Ohio consumer counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-3622 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.pickocc.org>.

Previous Balance	406.75
Payments/Adjustments	-141.80
Balance at Billing on Jan 23, 2025	264.95
The Illuminating Company	230.56
The Illuminating Company - Misc. Charges	-0.18
NOPEC - NextEra Energy Services Ohio - Consumption	186.46
Late Payment Charges	3.94
Total Current Charges	420.78
Amount Due by Feb 13, 2025	\$685.73

* 420.78

Usage Information for Meter Number 5002742007	
Jan 19, 2025 KWH Reading (Actual)	81,736
Dec 18, 2024 KWH Reading (Actual)	78,867
KWH used	2,869

Charges From The Illuminating Company

Customer Number: 0801332192 1320093368	
Rate: Residential Service CE-RSD	
Customer Charge	4.00
Distribution Related Component	143.41
Economic Development Component	0.01
Cost Recovery Charges	83.86
Consumer Rate Credit	-0.72
Current Consumption Bill Charges	230.56
Late payment charge	3.94
Security Deposit Interest	-0.18
Total Charges	\$ 234.32

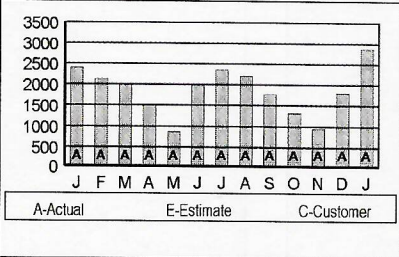
Charges From NOPEC - NextEra Energy Services Ohio

NOPEC	31360 Solon Rd., Suite 33, Solon, OH 44139
NextEra	Customer Service: 1-855-667-3201
ENERGY SERVICES	Account Number: 1002230807 Rate: GEN-F6499
Billing Period: Dec 18, 2024 to Jan 19, 2025	
Basic Charge	2,869 KWH x 0.064990 186.46
Total NOPEC - NextEra Energy Services Ohio Charges	186.46

Additional messages, if any, can be found on back.

Usage History

Jan 24	2,395	Jul 24	2,352
Feb 24	2,119	Aug 24	2,197
Mar 24	2,016	Sep 24	1,766
Apr 24	1,486	Oct 24	1,310
May 24	870	Nov 24	953
Jun 24	2,018	Dec 24	1,802
		Jan 25	2,869



Comparisons	Last Year	This Year
Average Daily Use (KWH)	77	87
Average Daily Temperature	35	30
Days in Billing Period	31	33
Last 12 Months Use (KWH)		21,758
Average Monthly Use (KWH)		1,813

Detail Payment and Adjustment Information

01/06/25 Payment	-141.80
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Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
The Illuminating Company	289.64	-141.80	234.32	382.16
NOPEC - NextEra Energy Services Ohio	117.11	0.00	186.46	303.57
Total	406.75	-141.80	420.78	685.73

Return this part with a check or money order payable to The Illuminating Company

The Illuminating Company
76 South Main Street
Akron, OH 44308-1890

Account Number: 110 026 177 888

SUE PERRIN
479 ELM CT
SEVEN HILLS OH 44131

Amount Paid	
Amount Due	\$685.73
Due Date	Feb 13, 2025

THE ILLUMINATING COMPANY
PO BOX 371422
PITTSBURGH PA 15250-7422