



Member Services
(844) 244-6363

Christopher Sholly
10801 Oak Leaf Drive
Olive Branch, MS 38654

Checking Account Statement

Account number

248155496826

Statement period

September 2023 (September 01, 2023 - September 30, 2023)

Summary

Beginning balance on September 01, 2023	\$1,599.59
Deposits	\$4,585.67
ATM Withdrawals	-\$160.00
Purchases	-\$4,113.05
Adjustments	\$0.00
Transfers	\$51.68
Round Up Transfers	-\$44.24
Fees	\$0.00
SpotMe Tips	\$0.00
Ending balance on September 30, 2023	\$1,919.65

Transactions

TRANSACTION DATE	DESCRIPTION	TYPE	AMOUNT	NET AMOUNT	SETTLEMENT DATE
9/30/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.88	-\$0.88	9/30/2023
9/30/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.15	-\$0.15	9/30/2023
9/29/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.88	-\$0.88	9/29/2023
9/29/2023	Shell Service Station SHELL SERVICE STATION SOUTHAVEN MSUS	Purchase	-\$5.45	-\$5.45	9/30/2023
9/29/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.40	-\$0.40	9/29/2023
9/29/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.49	-\$0.49	9/29/2023

9/28/2023	ATM Withdrawal 6958 GOODMAN RD OLIVE BRANCH MSUS	ATM Withdrawal	-\$160.00	-\$160.00	9/29/2023
9/28/2023	Getwell Express GETWELL EXPRESS SOUTHAVEN MSUS	Purchase	-\$125.00	-\$125.00	9/30/2023
9/28/2023	365 Market K 888 432 32 365 MARKET K 888 432-32TROY MIUS	Purchase	-\$4.38	-\$4.38	9/30/2023
9/28/2023	Shell Service Station SHELL SERVICE STATION SOUTHAVEN MSUS	Purchase	-\$9.85	-\$9.85	9/29/2023
9/28/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.02	-\$0.02	9/28/2023
9/28/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.88	-\$0.88	9/28/2023
9/27/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.77	-\$0.77	9/27/2023
9/27/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.49	-\$0.49	9/27/2023
9/27/2023	Transfer to Chime Savings Account	Transfer	-\$229.28	-\$229.28	9/27/2023
9/27/2023	Ceva logistics u CEVA LOGISTICS U	Deposit	\$2,292.83	\$2,292.83	9/27/2023
9/27/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$2.12	-\$2.12	9/29/2023
9/27/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$2.12	-\$2.12	9/29/2023
9/27/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.96	-\$0.96	9/27/2023
9/27/2023	Direct Debit: Pnc Lending, Loan Pymt... PNC LENDING, LOAN PYMT, 332008136215049	Direct Debit	-\$616.86	-\$616.86	9/27/2023
9/26/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$7.60	-\$7.60	9/28/2023
9/26/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$3.51	-\$3.51	9/28/2023
9/26/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.52	-\$0.52	9/26/2023
9/25/2023	365 Market K 888 432 32 365 MARKET K 888 432-32TROY MIUS	Purchase	-\$2.23	-\$2.23	9/27/2023
9/25/2023	Transfer from Chime Savings Account	Transfer	\$20.46	\$20.46	9/25/2023
9/25/2023	Vaporwize VAPORWIZE OLIVE BRANCH MSUS	Purchase	-\$108.04	-\$108.04	9/26/2023
9/25/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$2.12	-\$2.12	9/27/2023
9/25/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$3.51	-\$3.51	9/27/2023
9/25/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$8.98	-\$8.98	9/27/2023
9/25/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.77	-\$0.77	9/25/2023
9/24/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.74	-\$0.74	9/24/2023
9/24/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.88	-\$0.88	9/24/2023
9/24/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.90	-\$0.90	9/24/2023
9/24/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.68	-\$0.68	9/24/2023

9/23/2023	Vaporwize VAPORWIZE OLIVE BRANCH MSUS	Purchase	-\$53.48	-\$53.48	9/25/2023
9/23/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.51	-\$0.51	9/23/2023
9/23/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.62	-\$0.62	9/23/2023
9/23/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.88	-\$0.88	9/23/2023
9/22/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$2.12	-\$2.12	9/24/2023
9/22/2023	365 Market K 888 432 32 365 MARKET K 888 432-32TROY MIUS	Purchase	-\$2.23	-\$2.23	9/24/2023
9/22/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$4.10	-\$4.10	9/24/2023
9/22/2023	365 Market K 888 432 32 365 MARKET K 888 432-32TROY MIUS	Purchase	-\$4.26	-\$4.26	9/24/2023
9/22/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$8.00	-\$8.00	9/24/2023
9/22/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.46	-\$0.46	9/22/2023
9/21/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.97	-\$0.97	9/21/2023
9/21/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$5.32	-\$5.32	9/23/2023
9/21/2023	Shell Service Station SHELL SERVICE STATION SOUTHAVEN MSUS	Purchase	-\$5.49	-\$5.49	9/22/2023
9/21/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.77	-\$0.77	9/21/2023
9/21/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.30	-\$0.30	9/21/2023
9/21/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.62	-\$0.62	9/21/2023
9/21/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.88	-\$0.88	9/21/2023
9/21/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.88	-\$0.88	9/21/2023
9/20/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$4.38	-\$4.38	9/22/2023
9/20/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$2.12	-\$2.12	9/22/2023
9/19/2023	Walmart WM SUPERCENTER #2846 OLIVE BRANCH MSUS	Purchase	-\$149.54	-\$149.54	9/21/2023
9/19/2023	El Agave Mexican Grill EL AGAVE MEXICAN GRILL 662-5130796 MSUS	Purchase	-\$35.03	-\$35.03	9/21/2023
9/19/2023	Shell Service Station SHELL SERVICE STATION SOUTHAVEN MSUS	Purchase	-\$8.23	-\$8.23	9/20/2023
9/19/2023	Direct Debit: Capital One, Mobile Pmt... CAPITAL ONE, MOBILE PMT, 3SCVFLP34LL0HXJ	Direct Debit	-\$600.00	-\$600.00	9/19/2023
9/18/2023	Transfer from Chime Savings Account	Transfer	\$230.00	\$230.00	9/18/2023
9/18/2023	365 Market K 888 432 32 365 MARKET K 888 432-32TROY MIUS	Purchase	-\$2.12	-\$2.12	9/20/2023
9/18/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$4.38	-\$4.38	9/20/2023

9/18/2023	365 Market K 888 432 32 365 MARKET K 888 432-32TROY MIUS	Purchase	-\$2.12	-\$2.12	9/20/2023
9/18/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$6.70	-\$6.70	9/20/2023
9/18/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.78	-\$0.78	9/18/2023
9/18/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.88	-\$0.88	9/18/2023
9/18/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.30	-\$0.30	9/18/2023
9/18/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.39	-\$0.39	9/18/2023
9/17/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.49	-\$0.49	9/17/2023
9/17/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.94	-\$0.94	9/17/2023
9/17/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.25	-\$0.25	9/17/2023
9/17/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.88	-\$0.88	9/17/2023
9/16/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.75	-\$0.75	9/16/2023
9/16/2023	Shell Service Station SHELL SERVICE STATION OLIVE BRANCH MSUS	Purchase	-\$6.61	-\$6.61	9/17/2023
9/16/2023	Dollar General DOLLAR-GENERAL #4900 OLIVE BRANCH MSUS	Purchase	-\$10.06	-\$10.06	9/17/2023
9/16/2023	Dollartree DOLLARTREE OLIVE BRANCH MSUS	Purchase	-\$10.70	-\$10.70	9/17/2023
9/16/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$3.51	-\$3.51	9/17/2023
9/16/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.88	-\$0.88	9/16/2023
9/15/2023	Sky Vape SKY VAPE OLIVE BRANCH MSUS	Purchase	-\$22.25	-\$22.25	9/16/2023
9/15/2023	Shell Service Station SHELL SERVICE STATION OLIVE BRANCH MSUS	Purchase	-\$100.00	-\$100.00	9/16/2023
9/15/2023	Mcalister's MCALISTER'S 1021 SOUTHAVEN MSUS	Purchase	-\$15.22	-\$15.22	9/17/2023
9/15/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$2.12	-\$2.12	9/17/2023
9/15/2023	Cash App*Tanya Cullen N CASH APP*TANYA CULLEN N800-9691940 CAUS	Purchase	-\$500.00	-\$500.00	9/16/2023
9/14/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.75	-\$0.75	9/14/2023
9/14/2023	Hobby Lobby HOBBYLOBBY OLIVE BRANCH MSUS	Purchase	-\$11.75	-\$11.75	9/16/2023
9/14/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$2.12	-\$2.12	9/16/2023
9/14/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.10	-\$0.10	9/14/2023
9/13/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.88	-\$0.88	9/13/2023
9/13/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.15	-\$0.15	9/13/2023
9/13/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.41	-\$0.41	9/13/2023
9/13/2023	Transfer to Chime Savings Account	Transfer	-\$229.28	-\$229.28	9/13/2023
9/13/2023	Ceva logistics u	Deposit	\$2,292.84	\$2,292.84	9/13/2023

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9/13/2023	Cash App*Mahasin Robins CASH APP*MAHASIN ROBINS800-9691940 CAUS	Purchase	-\$100.00	-\$100.00	9/14/2023
9/13/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$2.12	-\$2.12	9/15/2023
9/13/2023	Affirm P AFFIRM P SAN FRANCISCOCAUS	Purchase	-\$43.32	-\$43.32	9/15/2023
9/13/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.89	-\$0.89	9/13/2023
9/12/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$4.25	-\$4.25	9/14/2023
9/12/2023	AT&T VESTA *AT&T PREPAID 866-608-3007 ORUS	Purchase	-\$59.85	-\$59.85	9/13/2023
9/12/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.11	-\$0.11	9/12/2023
9/12/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.49	-\$0.49	9/12/2023
9/11/2023	Lowe's LOWE'S #19 OLIVE BRANCH MSUS	Purchase	-\$25.59	-\$25.59	9/13/2023
9/11/2023	Kublai Khan KUBLAI KHAN SOUTHAVEN MSUS	Purchase	-\$32.90	-\$32.90	9/13/2023
9/11/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$2.12	-\$2.12	9/13/2023
9/11/2023	Transfer from Chime Savings Account	Transfer	\$259.78	\$259.78	9/11/2023
9/11/2023	esurance ESURANCE CAR INSURANCE 800-378-7262 CAUS	Purchase	-\$141.11	-\$141.11	9/12/2023
9/11/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.70	-\$0.70	9/11/2023
9/10/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.49	-\$0.49	9/10/2023
9/10/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.75	-\$0.75	9/10/2023
9/10/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.27	-\$0.27	9/10/2023
9/10/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.81	-\$0.81	9/10/2023
9/09/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.72	-\$0.72	9/09/2023
9/09/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.95	-\$0.95	9/09/2023
9/09/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.79	-\$0.79	9/09/2023
9/09/2023	Pizza Hut PIZZA HUT 004028 662-893-6111 MSUS	Purchase	-\$44.89	-\$44.89	9/11/2023
9/09/2023	Son's Exxon SON'S EXXON BYHALIA MSUS	Purchase	-\$11.51	-\$11.51	9/11/2023
9/09/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.50	-\$0.50	9/09/2023
9/09/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.39	-\$0.39	9/09/2023
9/08/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.17	-\$0.17	9/08/2023
9/08/2023	Circle K CIRCLE K 09809 OLIVE BRANCH MSUS	Purchase	-\$40.05	-\$40.05	9/09/2023
9/08/2023	Shell Service Station SHELL SERVICE STATION OLIVE BRANCH MSUS	Purchase	-\$11.73	-\$11.73	9/09/2023

9/08/2023	Getwell Express GETWELL EXPRESS SOUTHAVEN MSUS	Purchase	-\$11.30	-\$11.30	9/10/2023
9/08/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$3.51	-\$3.51	9/10/2023
9/08/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.43	-\$0.43	9/08/2023
9/07/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.88	-\$0.88	9/07/2023
9/07/2023	Getwell Express GETWELL EXPRESS SOUTHAVEN MSUS	Purchase	-\$14.28	-\$14.28	9/09/2023
9/07/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$4.25	-\$4.25	9/09/2023
9/07/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$8.21	-\$8.21	9/09/2023
9/07/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$5.19	-\$5.19	9/09/2023
9/06/2023	Getwell Express GETWELL EXPRESS SOUTHAVEN MSUS	Purchase	-\$14.61	-\$14.61	9/08/2023
9/06/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$3.83	-\$3.83	9/08/2023
9/06/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$6.50	-\$6.50	9/08/2023
9/06/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.92	-\$0.92	9/06/2023
9/06/2023	Direct Debit: Yotta Saving, Debit YOTTA SAVING, DEBIT	Direct Debit	-\$25.00	-\$25.00	9/06/2023
9/05/2023	Beer & Tobacco BEER & TOBACCO OLIVE BRANCH MSUS	Purchase	-\$27.57	-\$27.57	9/07/2023
9/05/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$2.12	-\$2.12	9/07/2023
9/05/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.51	-\$0.51	9/05/2023
9/05/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.67	-\$0.67	9/05/2023
9/05/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.83	-\$0.83	9/05/2023
9/05/2023	Direct Debit: Happy Money, Autopay HAPPY MONEY, AUTOPAY	Direct Debit	-\$444.28	-\$444.28	9/05/2023
9/04/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.60	-\$0.60	9/04/2023
9/04/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.15	-\$0.15	9/04/2023
9/04/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.50	-\$0.50	9/04/2023
9/04/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.25	-\$0.25	9/04/2023
9/04/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.70	-\$0.70	9/04/2023
9/03/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.01	-\$0.01	9/03/2023
9/03/2023	Shell Service Station SHELL SERVICE STATION BYHALIA MSUS	Purchase	-\$6.40	-\$6.40	9/04/2023
9/03/2023	Kroger KROGER FUEL #544 9027 ULAKELAND TNUS	Purchase	-\$13.17	-\$13.17	9/04/2023
9/03/2023	Oak Mkt.	Purchase	-\$9.08	-\$9.08	9/05/2023

9/03/2023	OAK MKT. MANCHESTER TNUS Ubr Postmates UBR POSTMATES HELP.UBER.COMCAUS	Purchase	-\$98.33	-\$98.33	9/04/2023
9/02/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.26	-\$0.26	9/02/2023
9/02/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.17	-\$0.17	9/02/2023
9/02/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.17	-\$0.17	9/02/2023
9/02/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.24	-\$0.24	9/02/2023
9/02/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$6.50	-\$6.50	9/03/2023
9/02/2023	Pizza Hut PIZZA HUT 039588 615-898-0100 TNUS	Purchase	-\$76.49	-\$76.49	9/04/2023
9/02/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.21	-\$0.21	9/02/2023
9/02/2023	Oak Mkt. OAK MKT. MANCHESTER TNUS	Purchase	-\$100.99	-\$100.99	9/03/2023
9/02/2023	Oak Mkt. OAK MKT. MANCHESTER TNUS	Purchase	-\$8.75	-\$8.75	9/03/2023
9/02/2023	Shell Service Station SHELL SERVICE STATION OLIVE BRANCH MSUS	Purchase	-\$17.85	-\$17.85	9/03/2023
9/02/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.96	-\$0.96	9/02/2023
9/02/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.83	-\$0.83	9/02/2023
9/02/2023	Round Up - Checking to Savings Account	Round Up Transfer	-\$0.79	-\$0.79	9/02/2023
9/01/2023	Getwell Express GETWELL EXPRESS SOUTHAVEN MSUS	Purchase	-\$11.30	-\$11.30	9/03/2023
8/31/2023	Kroger KROGER FUEL #544 9027 ULAKELAND TNUS	Purchase	-\$13.17	-\$13.17	9/01/2023
8/31/2023	Cordova Tobacco CORDOVA TOBACCO CORDOVA TNUS	Purchase	-\$20.83	-\$20.83	9/02/2023
8/31/2023	Mapco MAPCO 7535 OLIVE BRANCH MSUS	Purchase	-\$8.76	-\$8.76	9/02/2023
8/31/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$3.83	-\$3.83	9/02/2023
8/31/2023	365 Market 888 432 365 MARKET 888 432-329TROY MIUS	Purchase	-\$5.74	-\$5.74	9/02/2023
8/30/2023	Bp BP#1667400HOLMES FOOD MEMPHIS TNUS	Purchase	-\$136.04	-\$136.04	9/01/2023

Yearly Summary

SpotMe Tips \$0.00

Error Resolution Procedures

In case of errors or questions about your electronic transactions, call [1-844-244-6363](tel:1-844-244-6363), write to Chime Member Services, P.O. Box 417, San Francisco, CA 94104-0417, as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.