






P.O. Box 15284  
Wilmington, DE 19850

**Customer service information**

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  [bankofamerica.com](https://bankofamerica.com)
-  Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

MICHELE ARCE  
6421 BROADWAY AVE  
WHITTIER, CA 90606-1610

## Your Adv Plus Banking

for April 13, 2024 to May 14, 2024

Account number: 3251 3142 7444

**MICHELE ARCE**

### Account summary

Beginning balance on April 13, 2024	\$72.21
Deposits and other additions	2,045.00
Withdrawals and other subtractions	-2,072.25
Checks	-0.00
Service fees	-0.00
<b>Ending balance on May 14, 2024</b>	<b>\$44.96</b>

## Check fraud is on the rise

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When you use the QRC feature, certain information is collected from your mobile device for business purposes. Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.

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## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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## Deposits and other additions

Date	Description	Amount
04/15/24	Zelle payment from ABEL TRONCOZA Conf# s6h2v9rri	30.00
04/17/24	SSA TREAS 310 DES:XXSOC SEC ID:XXXXXXXXXA SSA INDN:MICHELE ARCE CO ID:9031736013 PPD	2,015.00

**Total deposits and other additions** **\$2,045.00**


## Withdrawals and other subtractions

Date	Description	Amount
04/15/24	PURCHASE 0414 Netflix.com 866-5797172 CA	-15.49
04/17/24	BKOFAMERICA ATM 04/17 #000002313 WITHDRWL WHITTIER MAIN WHITTIER CA	-40.00
04/18/24	PURCHASE 0418 SPOTIFY 877-778-1161 NY	-10.99
04/19/24	CHECKCARD 0417 WIENERSCHNITZEL 112 MONTEBELLO CA 24013394109002072253717	-13.35
04/19/24	CHECKCARD 0417 JOY NAIL SPA LLC WHITTIER CA 24431864109030036171333	-53.00
04/19/24	Zelle payment to Zacky mijo for "cell phone bill"; Conf# cgy1utf81	-150.00
04/22/24	CHECKCARD 0418 LA BARCA GRILL AND CANT DOWNEY CA 24755424110641105659848	-52.67
04/22/24	CHECKCARD 0419 CHIPOTLE 3854 WHITTIER CA 24431064111091000197749	-18.97
04/22/24	CHECKCARD 0420 THE UPS STORE 5115 562-9028888 CA 24000974112484502625038	-15.92
04/22/24	PURCHASE 0421 Disney Plus 888-9057888 CA	-13.99
04/22/24	CHECKCARD 0421 KFC D011005 WHITTIER CA 24943004113091614000102	-71.63
04/23/24	PURCHASE 0422 AMZN Mktp US*OW1HJ6163 Amzn.com/billWA	-100.13
04/24/24	Zelle payment to Alicia Hairdresser for "Thank you, sorry for delay. .:("; Conf# b9s5h6r8t	-50.00
04/29/24	CHECKCARD 0428 TST* ARRY'S BURGER - RE MONTEBELLO CA 24137464119100502681836	-55.09
04/29/24	RALPHS #0 1182 04/27 #000223241 PURCHASE RALPHS #0 11825 W WHITTIER CA	-63.19
04/29/24	CHECKCARD 0429 THE GASTRIBUTI WHITTIER CA	-20.00
04/29/24	WHITTIER INTER 04/29 #000581293 PURCHASE WHITTIER INTERCOM WHITTIER CA	-34.58
04/30/24	CHECKCARD 0428 RAISING CANES 0469 WHITTIER CA 24692164120103193543026	-14.65

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## Withdrawals and other subtractions - continued

Date	Description	Amount
04/30/24	CHECKCARD 0429 MCDONALD'S F1203 WHITTIER CA 24427334120740279333532	-11.16
04/30/24	CHECKCARD 0429 TAXDEFENSENETWORK 866-6892375 FL 24755424120271204655899	-395.00
05/01/24	RALPHS #O 1182 05/01 #000255784 PURCHASE RALPHS #O 11825 W WHITTIER CA	-27.56
05/02/24	CHECKCARD 0501 Spotify USA 877-7781161 NY 24204294122001521622054 RECURRING	-10.99
05/03/24	CHECKCARD 0501 DOUGLAS DRIVE-IN NO 15 WHITTIER CA 24801664123030029805630	-21.55
05/03/24	CHECKCARD 0502 Walmart.com Bentonville AR	-31.65
05/03/24	RALPHS #O 1182 05/03 #000045153 PURCHASE RALPHS #O 11825 W WHITTIER CA	-64.47
05/06/24	CHECKCARD 0502 LA BARCA GRILL AND CANT DOWNEY CA 24755424124641246230198	-59.67
05/06/24	CHECKCARD 0503 KFC D011005 WHITTIER CA 24943004125091616000197	-13.21
05/06/24	CHECKCARD 0503 5909 EL POLLO LOCO WHITTIER CA 24013394125000905058006	-11.80
05/06/24	Zelle payment to Zacky mijo for "Thank you for all you do for us. I really appre"; Conf# btcr6wz68	-150.00
05/06/24	CHECKCARD 0506 THE GASTRIBUTI WHITTIER CA	-20.00
05/07/24	RALPHS #O 1182 05/07 #000148141 PURCHASE RALPHS #O 11825 W WHITTIER CA	-12.82
05/08/24	CHECKCARD 0507 VANS.COM P://SHOP.VANSCA 24231684128700869887350	-120.46
05/08/24	CHECKCARD 0506 DOUBLZ WHT INC WHITTIER CA 24622754128100275194376	-12.67
05/08/24	CHECKCARD 0507 MCDONALD'S F15660 WHITTIER CA 24427334128740279772160	-5.39
05/08/24	WHITTIER INTER 05/08 #000594673 PURCHASE WHITTIER INTERCOM WHITTIER CA	-25.00
05/09/24	CHECKCARD 0507 CHICK-FIL-A #04014 PICO RIVERA CA 24427334129710026053122	-20.32
05/09/24	CHECKCARD 0508 MCDONALD'S F1203 WHITTIER CA 24427334129740282640627	-14.87
05/10/24	CHECKCARD 0508 LAZY DOG RESTAURANT 9 WEST COVINA CA 24055234130400508800731	-48.76
05/10/24	CHECKCARD 0510 THE GASTRIBUTI WHITTIER CA	-20.00
05/10/24	RALPHS #O 1182 05/10 #000151711 PURCHASE RALPHS #O 11825 W WHITTIER CA	-136.83
05/13/24	CHECKCARD 0510 KFC D011005 WHITTIER CA 24943004132091613000290	-19.81
05/13/24	CHECKCARD 0510 5909 EL POLLO LOCO WHITTIER CA 24013394132002507111333	-24.61

**Total withdrawals and other subtractions**

**-\$2,072.25**