

P.O. Box 15284  
Wilmington, DE 19850

MICHELE ARCE  
6421 BROADWAY AVE  
WHITTIER, CA 90606-1610

**Customer service information**

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  [bankofamerica.com](https://www.bankofamerica.com)
-  Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

## Your Adv Plus Banking

for May 15, 2024 to June 11, 2024

**MICHELE ARCE**

Account number: 3251 3142 7444

### Account summary

Beginning balance on May 15, 2024	\$44.96
Deposits and other additions	2,015.00
Withdrawals and other subtractions	-1,847.66
Checks	-0.00
Service fees	-2.50
<b>Ending balance on June 11, 2024</b>	<b>\$209.80</b>



### Important information about payment scams

**We will never...**

- call and ask you to send money using Zelle® to yourself or anyone else.
- contact you via phone or text to ask for a security code.
- reach out to you and ask you to send money or provide a code. If someone unfamiliar to you does this, it's likely a scam.

Treat Zelle® payments like cash – once you send money, you're unlikely to get it back.

Learn more about trending scams at [bofa.com/helpprotectyourself](https://bofa.com/helpprotectyourself)

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## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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## Deposits and other additions

Date	Description	Amount
05/15/24	SSA TREAS 310 DES:XXSOC SEC ID:XXXXXXXXXA SSA INDN:MICHELE ARCE CO ID:9031736013 PPD	2,015.00

**Total deposits and other additions**

**\$2,015.00**

## Withdrawals and other subtractions

Date	Description	Amount
05/15/24	PURCHASE 0514 Netflix.com 866-5797172 CA	-15.49
05/16/24	CAPITAL ONE DES:ONLINE PMT ID:3XHYS2G59ZF4EXI INDN:MICHELE ARCE CO ID:9279744391 WEB	-68.00
05/17/24	CHECKCARD 0516 CHIPOTLE 3854 WHITTIER CA 24431064138091000171297	-45.97
05/20/24	CHECKCARD 0518 SPOTIFY 877-778-1161 NY 24492154139745883377610 RECURRING	-10.99
05/20/24	DOLLAR SUPER S 05/20 #000531588 PURCHASE DOLLAR SUPER STOR WHITTIER CA	-11.48
05/21/24	CHECKCARD 0520 THE UPS STORE 5115 562-9028888 CA 24000974141657103973593	-16.60
05/21/24	CHECKCARD 0520 TEDDY'S RED TACOS EAST EAST LOS ANGECA 24801974142400966000240	-14.36
05/21/24	CHECKCARD 0520 TEDDY'S RED TACOS EAST EAST LOS ANGECA 24801974142400966000299	-14.40
05/21/24	CHECKCARD 0521 Disney Plus 888-9057888 CA 24204294142000904186030 RECURRING	-13.99
05/24/24	CHECKCARD 0523 ADOBE *ADOBE 408-536-6000 CA 24492154144717776228914 RECURRING	-19.99
05/28/24	CHECKCARD 0523 DOUGLAS DRIVE-IN NO 15 WHITTIER CA 24801664145030031013425	-28.36
05/28/24	CHECKCARD 0524 JERSEY MIKES 20193 WHITTIER CA 24733094146400242000036	-30.75
05/28/24	CHECKCARD 0524 RAISING CANES 0469 WHITTIER CA 24692164146102184987390	-14.65
05/28/24	CHECKCARD 0524 5909 EL POLLO LOCO WHITTIER CA 24013394146005503039105	-2.81
05/28/24	Zelle payment to Zacky mijo Conf# fvzmfcsoc	-100.00
05/28/24	Zelle payment to Joseph Troncoza Conf# heqwl580	-20.00
05/28/24	Zelle payment to Alicia Hairdresser Conf# b3nazixy5	-50.00
05/28/24	The Nails Club 05/28 #000332971 WITHDRWL 11215 E WASHINGT Whittier CA	-100.60

*continued on the next page*

## Account security you can see

Check your security meter level and watch it rise as you take action to help protect against fraud. See it in the Mobile Banking app and Online Banking.

To learn more, visit [bofa.com/SecurityCenter](https://bofa.com/SecurityCenter) or scan this code.



When you use the QR code feature, certain information is collected from your mobile device for business purposes. Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.

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## Withdrawals and other subtractions - continued

Date	Description	Amount
05/29/24	CHECKCARD 0528 MCDONALD'S F15660 WHITTIER CA 24427334149740275886225	-12.99
05/29/24	CHECKCARD 0528 Spotify USA 877-7781161 NY 24204294149001575891083 RECURRING	-10.99
05/29/24	CHECKCARD 0529 THE GASTRIBUTI WHITTIER CA	-20.00
05/29/24	PACIFIC AUTO S 05/29 #000243186 PURCHASE 11701 WHITTIER BL WHITTIER CA	-29.99
05/30/24	CHECKCARD 0524 Walmart.com Bentonville AR	-60.58
05/30/24	CHECKCARD 0529 TAXDEFENSENETWORK 866-6892375 FL 24755424150281508312728	-395.00
05/30/24	CHECKCARD 0529 MCDONALD'S F15660 WHITTIER CA 24427334150740278411589	-5.83
06/03/24	CHECKCARD 0531 MCDONALD'S F15660 WHITTIER CA 24427334152740289448727	-17.51
06/03/24	CAPITAL ONE DES:ONLINE PMT ID:3XLCI4RHKMB2SGM INDN:MICHELE ARCE CO ID:9279744391 WEB	-75.00
06/04/24	PURCHASE 0602 RALPHS #5001 866-576-4377 CA	-52.63
06/04/24	Zelle payment to Matthew Godinez for "Thank you!"; Conf# iivlrcees	-40.00
06/04/24	Credit One Bank DES:Payment ID:63708647 INDN:MICHELE ARCE CO ID:WEB000004 WEB	-100.00
06/05/24	CHECKCARD 0604 Microsoft*Store msbill.info WA 24906414156201672538711 RECURRING	-6.99
06/07/24	CHECKCARD 0605 RAISING CANES 0469 WHITTIER CA 24692164158102231262081	-14.65
06/07/24	PURCHASE 0606 AMZN Mktp US*GC41P7893 Amzn.com/billWA	-36.25
06/07/24	PURCHASE 0606 AMZN Mktp US*TE9706A93 Amzn.com/billWA	-32.98
06/07/24	CHECKCARD 0606 AMAZON.COM*9J8QE39Q3 SEATTLE WA 24431064158083327152915	-9.78
06/07/24	PURCHASE 0606 AMAZON RET* 114-943888 WWW.AMAZON.COWA	-38.42
06/07/24	PURCHASE 0606 AMZN Mktp US*VQ7VV2XZ3 Amzn.com/billWA	-14.20
06/07/24	PURCHASE 0606 AMZN Mktp US*J797K9CI3 Amzn.com/billWA	-42.90
06/07/24	WOW DISCOUNTS 06/07 #000225660 PURCHASE WOW DISCOUNTS WHITTIER CA	-5.75
06/07/24	RALPHS #0 1182 06/07 #000938300 PURCHASE RALPHS #0 11825 W WHITTIER CA	-36.03
06/10/24	CHECKCARD 0607 PRIME VIDEO *674447033 SEATTLE WA 24431064159083719487688	-3.79
06/10/24	CHECKCARD 0607 MCDONALD'S F15660 WHITTIER CA 24427334159740288432808	-16.96
06/10/24	Zelle payment to Alicia Hairdresser for "Thank you so much."; Conf# f2u0e5b3g	-90.00
06/11/24	Zelle payment to Zacky mijo for "Cell phone."; Conf# o977beg7g	-100.00
<b>Total withdrawals and other subtractions</b>		<b>-\$1,847.66</b>

## Service fees

**Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.**

	Total for this period	Total year-to-date
Total Overdraft fees	\$0.00	\$10.00
Total NSF: Returned Item fees	\$0.00	\$0.00

**We want to help you avoid overdraft fees. Here are a few ways to manage your account and stay on top of your balance:**

- Enroll in Balance Connect™ for overdraft protection through Online or Mobile Banking to help save on overdraft fees and cover your payments and purchases by automatically transferring money from your linked backup accounts when needed.
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

Date	Transaction description	Amount
05/28/24	The Nails Club 05/28 #000332971 WITHDRWL 11215 E WASHINGT Whittier CA FEE	-2.50

### Total service fees

**-\$2.50**

Note your Ending Balance already reflects the subtraction of Service Fees.

Braille and Large Print Request - You can request a copy of this statement in Braille or Large Print by calling 800.432.1000 or going to bankofamerica.com and enter Visually Impaired Access from the home page.