



SERVICE FOR  
REGINA T SEARS  
Gina  
100 RIVERBEND DR APT F8  
WEST COLUMBIA SC 29169-7413

ACCOUNT NUMBER  
2-2101-3526-0994

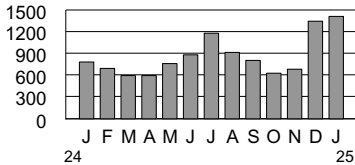
<b>TOTAL AMOUNT DUE</b>
<b>\$501.83</b>

CUSTOMER SERVICE 1-800-251-7234  
7am - 6pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
**24 HOURS A DAY**  
Gas leaks, downed lines or power outages

JANUARY STATEMENT GENERATED ON:  
Jan 29 2025

**Electric Usage History - kWh**



	Jan 24	Jan 25
kWh used	791	1419
Days in billing period	30	30
Cost	\$117.80	\$201.19

For a complete set of tools to analyze your usage, log on to [DominionEnergy.com](http://DominionEnergy.com).

**Dominion Energy South Carolina**

[DominionEnergy.com](http://DominionEnergy.com)

**SEE IMPORTANT NOTICE**

Your previous bill amount was not paid in full, and your account is now past due.

**Steps You Should Take**

1. Pay the "Past Due Amount" of \$296.24 so that we receive payment by **5pm on 02/10/25**.
2. Pay the "Current Charges" of \$205.59 so that we receive payment by **5pm on 02/18/25**.

**Risk of Disconnection and/or Credit Action**

To avoid further credit action, which may include requiring a deposit and/or disconnection of your service, your "Past Due Amount" and "Current Charges" must be received by the dates shown.

For more details about disconnection, your payment options and your rights, see important notice.

**ACCOUNT SUMMARY**

Previous Bill Amount	\$ 296.24
Payment Received	No payments received - 0.00
Current Charges	205.59

**Total Amount Due \$501.83**

*A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.*

**SUMMARY OF CURRENT CHARGES**

Electric Charges	\$201.19
Other Charges & Credits	4.40
<b>Total Current Charges</b>	<b>\$205.59</b>

17  
E

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

**Dominion Energy  
South Carolina**

**Your account is Past Due**

ACCOUNT NUMBER

**2-2101-3526-0994**

PAST DUE AMOUNT	+	CURRENT CHARGES	=	TOTAL AMOUNT DUE
<b>\$296.24 due 2/10/25</b>		<b>\$205.59 due 2/18/25</b>		<b>\$501.83</b>

004527 000011080



REGINA T SEARS  
100 RIVERBEND DR APT F8  
WEST COLUMBIA SC 29169-7413

Please enter amount enclosed.

\$

Write account number on check.

PO Box 25973  
Richmond, VA 23260-5973



221013526099400000002962401250000050183

029106321



CUSTOMER SERVICE

ACCOUNT NUMBER

Page 2 of 4

1-800-251-7234

2-2101-3526-0994

STATEMENT DATE

Jan 29 2025

**TOTAL AMOUNT DUE****\$501.83****Payment Options**

**Online:** Visit DominionEnergy.com to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that Paymentus receives for providing this service. Additional limitations may apply.

**Authorized Payment Agencies:**

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY,  
WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD,  
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

**Unauthorized Payment Agencies:**

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

**By Mail:**

DOMINION ENERGY SOUTH CAROLINA, PO  
BOX 25973, RICHMOND VA 23260-5973

Pay by check or money order using the enclosed envelope and bill payment stub. Please do not mail cash.

**CURRENT CHARGES****Electric Charges****RATE PLAN**

008 - Residential Service

**METER READING**

Electric Meter read on 01/24/25 at 11:59 pm  
(Next scheduled read date on or about 2/25/25)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
002392690	12/25/24 - 1/24/25	30	29321 -	27902 X	1 =	1,419
Basic Facilities Charge						9.50
First 800 kWh X \$ 0.138380						110.70
Next 619 kWh X \$ 0.132840						82.23
Renewable Energy Resources						1.00
Temporary Tax Credit						-2.24
<b>Total Electric Charges</b>						<b>\$201.19</b>

**Other Charges & Credits**

Late Payment Charge	4.40
<b>Total Other Charges &amp; Credits</b>	<b>\$4.40</b>

If you have a dispute about your bill or service that you are unable to resolve with us, you may contact the Office of Regulatory Staff by phone at 1-800-922-1531 or by e-mail at [complaints@ors.sc.gov](mailto:complaints@ors.sc.gov).

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.



CUSTOMER SERVICE

ACCOUNT NUMBER

Page 3 of 4

1-800-251-7234

2-2101-3526-0994

STATEMENT DATE

Jan 29 2025

TOTAL AMOUNT DUE

\$501.83

## IMPORTANT NOTICE

90104

**Past Due Amount** - The previous bill amount was not paid in full, creating a **"Past Due Amount" of \$296.24**. This amount **must be received by 5pm on 02/10/25** to avoid further credit action, which may include requiring a deposit and/or disconnection of your service.

**Current Charges** - The **"Current Charges" of \$205.59 must be received by 5pm on 02/18/25** to avoid further credit action which may include requiring a deposit and/or disconnection of your service.

If service is disconnected, the total amount due for electric and/or natural gas service, a reconnection fee, and a deposit may be required to restore your service.

We offer a variety of payment methods. You can use one or more of the following payment options:

- **ONLINE** at **DominionEnergy.com** (with your bank account or credit card)
- **BY MAIL** (using check, money order or cashier's check)
- **BY PHONE** (with your bank account or credit card)

Payment may also be made by visiting one of our payment agencies.

You may be eligible for assistance. Visit [DominionEnergy.com/assistancesc](http://DominionEnergy.com/assistancesc) for more details.

If this notice does not agree with your records, or if you require assistance with payment options, please contact us immediately at 1-800-251-7234.

### Before Service is Disconnected

1. You have the right to a personal interview with a Dominion Energy South Carolina representative authorized to accept full payment or assist you in making other payment arrangements prior to disconnection. To arrange an interview, call 1-800-251-7234 between 8am and 5pm Monday through Friday to reach a Dominion Energy South Carolina representative at 220 Operation Way, Cayce, SC 29033.
2. Residential service will not be terminated from December 1 to March 31 if the customer, or a member of his household at the premises being served, furnishes Dominion Energy South Carolina, no less than 3 days prior to termination or to the terminating crew at the time of termination, a certificate on a form provided by Dominion Energy South Carolina and signed by (i) a licensed physician, stating that termination of electric and/or gas service would be especially dangerous to such person's health, and (ii) the customer, stating that he is unable to pay by installments. A certification expires 31 days after execution by the physician and may be renewed for an additional 30 days no more than 3 times.
3. If you are a residential customer enrolled in Dominion Energy South Carolina's White Cross Plus+ Program, then service may only be disconnected in accordance with S.C. Code Ann. § 58-5-1110 and/or § 58-27-2510 et seq., as amended.
4. Dominion Energy South Carolina works with its customers, including special needs customers, who require help from local agencies.
5. Call 1-800-251-7234 to have a Dominion Energy South Carolina representative investigate any dispute you may have concerning your service. The South Carolina Office of Regulatory Staff is available at 1-800-922-1531 to investigate and review any unresolved disputes between you and Dominion Energy South Carolina.

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. **The third party is not responsible for paying the bill.** Call 1-800-251-7234 to enroll.





CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Jan 29 2025

ACCOUNT NUMBER

2-2101-3526-0994

Page 4 of 4

TOTAL AMOUNT DUE

\$501.83

CustomerConnection

A new year message from our president, **Keller Kissam.**

Read more at [DominionEnergy.com](http://DominionEnergy.com).



### Home Energy Check-up Plus

Limited Time Offer

Get a 100% payout (up to \$3,200) for making eligible energy-saving improvements!\*

ATTIC INSULATION • DUCT SEALING • AIR SEALING



\* Restrictions apply. See website for further details, including eligibility requirements and Terms & Conditions.